



‘Annexure A’

Escalation Matrix:

Details	Contact Person	Address	Contact No.	Email Id	Office timings
Customer care	Jatin Chetta	Matalia Stock Broking Pvt Ltd., 21 - New Jagnath Plot, Rajkot	0281 6697508	Kyc1@matalia.co.in	10.00 am to 7.00 pm
Head of Customer care	Atul Badani	Matalia Stock Broking Pvt Ltd., 21 - New Jagnath Plot, Rajkot	0281 6697507	dpsupport@matalia.co.in	10.00 am to 7.00 pm
Compliance Officer	Dhyanesh Shukla	Matalia Stock Broking Pvt Ltd., 21 - New Jagnath Plot, Rajkot	0281 6697532	dhyanesh@matalia.co.in	10.00 am to 7.00 pm
CEO	Rupesh Matalia	Matalia Stock Broking Pvt Ltd., 21 - New Jagnath Plot, Rajkot	0281 6697531	rupesh@matalia.co.in	10.00 am to 7.00 pm

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with NSDL at <https://www.epass.nsdl.com/complaints/websitecomplaints.aspx> or SEBI at <https://scores.gov.in/scores/Welcome.html>. Please quote your Complaint Ref No. while raising your complaint at Depository/ SEBI SCORES portal.